

Kent Fraud Alert System



TO STOP FRAUD™

Card Delivery Scam.

Be on the lookout for these FAKE emails informing you about an undelivered bank or credit card. The email states that the recipient has a bank or credit card waiting to be delivered to them and provides an email address to contact and arrange delivery. The contact information in the emails do not belong to the legitimate banks or credit card providers and is criminals trying to steal your personal/financial data and your money.

If you receive a suspicious email then forward it to,

report@phishing.gov.uk

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

SCAM: Card delivery scam reported 760 times

Action Fraud has received 760 reports relating to fake emails about deliveries of bank cards. The emails state that the recipient has a bank or credit card waiting to be delivered to them and provides an email address to contact and arrange delivery. The contact information in the emails do not belong to legitimate banks or credit card providers.

If you have doubts about a message, contact the organisation directly. **Don't** use the numbers or address in the message - use the details from their official website. Your bank (or any other official source) will never ask you to supply personal information via email.

Spotted a suspicious email? Forward it to the Suspicious Email Reporting Service (SERS) - report@phishing.gov.uk

ALT

From: [Wallace John](mailto:WallaceJohn@wallacejohn.com) <WallaceJohn@wallacejohn.com>
Subject: Have you gotten your ATM MasterCard Package
Date: 7 May 2023 at 10:49:19 BST
To: Undisclosed recipients;
Reply-To: WallaceJohn@wallacejohn.com

Have you gotten your ATM MasterCard Package? This is the second time I have written to you about your new ATM MasterCard and I was told by the Courier manager the package is already in your city and \$10 was only a fee to mail the package to your home address with immediate effect.

Be Confine your address/home immediately so that courier agent Wallace John can contact you asap and deliver your package. I repeat again, mailing of your new ATM MasterCard package was just \$10, nothing more, that is the only fee you will send to agent Wallace John to deliver your ATM MasterCard Package to you.

contact: Wallace John
WallaceJohn@wallacejohn.com

Regards,
Mrs. Charlotte Emily
Foreign Remittance Manager

SCAM

Preventing fraud

Together,
let's stop
scammers.



Remember, ABC:

-  never Assume
-  never Believe
-  always Confirm

Get the latest
scam advice:



[@KentPoliceECU](https://twitter.com/KentPoliceECU)



**Kent
Police**

Contacting Kent Police

Report a non-urgent crime online www.kent.police.uk/report
Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact
In an emergency, if crime is in progress or life is in danger call **999**
If deaf or speech impaired, text 'police' and your message to **60066**

www.kent.police.uk



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Courier Fraud

Residents in Whitstable have recently been targeted by Courier Fraudsters, however this type of crime targets people across Kent. The Police will never telephone and ask you to withdraw money from your Bank to be collected by a courier to assist in an investigation. Neither will they ask to collect your Bank Cards by a courier for the same reason.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.



**COURIER
FRAUD
ALERT!**



SEE IT - REPORT IT

**Targeting residents
Whitstable**



**Have you been asked
to withdraw cash by
the police?**



This is a scam.

The police or your bank will **never**:

- ask for your bank details or PIN
- ask you to transfer or withdraw and handover sums of money
- send a courier to collect your bank cards, cash or PIN

If you are unsure about a call or visitor you have received:

- Don't give out any personal or financial information.
- Hang up or close your front door to check the caller's identity.
- If they phoned you, wait 10 minutes before you use the phone again (or use a different telephone) in case they stay on the line.
- Contact their company yourself or dial 101 for the police – do not call a number they have provided.
- Report suspicious activity straight away.



Report a non-urgent crime online www.kent.police.uk/report
Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact
In an emergency, if crime is in progress or life is in danger call **999**
If you have a hearing or speech impairment, use our textphone service **18000**.
Or text us on 999 if you've pre-registered with the emergency SMS service,
www.kent.police.uk   



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Investment Scams

There are many different types of investment fraud. They usually involve criminals contacting people out of the blue and convincing them to invest in schemes or products that are worthless or do not exist. Once the criminals have received payment, they cease contact with the victim.

Here are some of the warning signs to look out for,

- Unexpected Contact.
- Pressured To Invest
- Needing Remote Access To Your Devices

Best advice is to seek independent financial advice before investing. If you would like more information on this then click on the following,

[Investment fraud | Action Fraud](#)

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.



Preventing fraud

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TV licence Scams

The below fake email was received and forwarded to me by a Kent resident. The email is impersonating TV Licencing and states that they have been unable to renew their licence and that they needed to click a link to upload their account details. It is a scam and is designed to take you to take a fake web site, where criminals will steal your personal/financial data.

Remember, TV Licencing **WILL NEVER** contact you like this and ask you to click a link to obtain this information.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.

----- Forwarded Message -----

Subject: TV Licence Service could not be automatically renewed | Ref : 0631062538

Date: 23 May 2023 09:43:43 +0000

From: Licence Service - TV Licencing™ <info@bacchanales.tokyo>

To: XXXXXX.co.uk

Hello,

Your TV Licence Service could not be automatically renewed*

When: 5/23/2023 9:43:43 AM (BST) Time in London, UK
Customer : 063106253880

"LINK HAS BEEN REMOVED"

TV LICENSING REMINDER!

Please visit our website until 5/23/2023 9:43:43 AM to view your TV Licence online and update your details.

*This email was sent to XXXXXXX.co.uk from a notification-only address that can't accept incoming email. Please don't reply to this message.



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Holiday Scams

Victims reported losing a total of £15,319,057 in 2022 which amounts to an average loss of £2,372 per victim. From May to August alone last year, more than £4.6m was lost. So, it is worthwhile following these tips to try and make sure that you do not lose your money to criminals.

Do your own research: Booking your trip via a company you haven't used before? Do some research to check they're legitimate. Read feedback from sources that you trust, such as consumer websites. You can find a company's official website by searching for them on Google or another trusted search engine.

Look for the logo: Check whether the company is an ABTA Member. Look for the ABTA logo on the company's website. If you have any doubts, you can verify membership of ABTA online on their website. If you're booking a flight as part of a package holiday and want more information about ATOL protection or would like to check whether a company is an ATOL holder, visit the ATOL or CAA website.

Pay safe: Book your holiday with a credit card if you have one. Most major credit card providers protect online purchases and are obliged to refund you in certain circumstances. Using a credit card (rather than a debit card) also means that if your payment details are stolen, your main bank account won't be directly affected

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Action Fraud
Cyber Aware
ABTA

6,457 holiday fraud victims in one year

Visit our website for top tips on how to book your next holiday securely.

actionfraud.police.uk/holidayfraud

Secure your email:

If your email is hacked, it could allow a criminal to access information about your holiday booking. Use 3 random words to create a strong password for your email that's different to all your other passwords. If you're offered 2-step verification to protect your email and social media accounts, always use it.

If you think that you may have been a victim of this or any other type of scam, then contact your Bank immediately, which you can do by calling 159 and report it to Action Fraud at www.actionfraud.police.uk or call 0300 123 2040.



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